

Manage & improve safety, health, environment & quality performance with SmartSURE™

The environment in which businesses operate today, presents management with many challenges. Customers demand high quality products at competitive prices; employees demand a safe and healthy workplace; while society demands that companies operate responsibly, without harming the environment.

Failure to meet with these demands can have a serious impact on a company's profitability and long-term sustainability. Most companies know all too well the cost of incidents and quality non-conformances. These include production losses, covering the job function of an absent employee, medical costs, cleanup operations, costs of reworking unsuitable product, rising insurance costs or the result of legal actions or litigation.

Comprehensive management systems are required to manage safety, health, environment and quality (SHEQ) and drive continuous improvement in these areas.

SmartSURE™ provides a single point for capturing, reviewing and reporting all SHEQ-related information in your business and offers a powerful set of tools to support your management system:

- managing tasks/actions from initiation through to completion
- recording and investigating incidents and non-conformances
- scheduling regular tasks and inspections, recording any deviations and corrective actions
- management reports & KPI's to measure performance and identify problem areas



Comprehensive Incident/Non-conformance Management

Managing near-misses, incidents and non-conformances is essential in order to identify learning points and put corrective actions in place to prevent such incidents occurring again. SmartSURE™ provides a highly flexible set of tools for reporting and investigating a wide range of incidents including safety, health, environment, quality, production and security.

SmartSURE™ includes rich functionality for analysing the root causes of an incident and identifying solutions that address these underlying issues. Integration with SmartSURE's task manager ensures that corrective and preventative actions are tracked and managed through to completion.

SmartSURE™ makes extensive use of email to facilitate communication throughout the incident review process ensuring that all involved parties are kept up to date on the progress of the incident and allowing you to share knowledge and learning points from your investigation.



- Is SHEQ information in your organisation dispersed across various departments, locked away in inaccessible filing systems, spreadsheets and email?
- Do you have difficulty tracking and monitoring the status of incident reports and corrective actions?
- Are large amounts of time spent manually collecting and collating data to measure and manage performance?

SmartSURE™ supports a company's management systems by providing simple effective tools for reporting and investigating incidents, monitoring corrective actions and communicating learning points across the organisation.

MANAGING TASKS & INSPECTIONS



Monitor Tasks and Corrective Actions

SmartSURE™ provides user-friendly tools to track and manage all SHEQ-related activities/tasks ranging from statutory inspections to tasks arising from SHE meetings or corrective actions arising from incident investigations.

If required, tasks can go through a formal approval process before being executed. The progress of all tasks can be monitored, overdue items easily identified and escalated in priority if required.

If certain tasks or inspections need to be conducted on a regular basis, these can be scheduled in SmartSURE™. Users are automatically reminded when these tasks are due via email and checklists can be generated by the system.

On completion, a record of what was done is captured and retained, any deviations are recorded and corrective actions raised.

Manage Safety Equipment

SmartSURE™ allows you to manage a database of equipment (eg. laboratory equipment, safety equipment). Tasks and inspections can be linked to items of equipment allowing you to keep a complete record of regular inspections and repairs for an item of equipment over a period of time. Checklists for audits/inspections can be defined in the system and attached to items of equipment or specific areas.

Manage Documents

SmartSURE™ is integrated with leading document management solutions allowing you to manage relationships between documents and specific entities in SmartSURE™. This means that documents such as medical records, photographs, diagrams and work instructions can be linked to employees, actions or incident investigations in SmartSURE™.

SmartSURE™ is part of ApplyIT's integrated suite of Maintenance and Operations Management Solutions:



For more information contact ApplyIT:

P O Box 2717, Westway, 3635

Tel: +27 31 275 8080

Fax: +27 31 265 9855

e-mail: enquiries@applyit.com

website: www.applyit.com

